

How We Teach: Ten Steps for Effective Training

| | Component | Explanation | Notes |
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| 1. | Objectives Clearly Stated | Must be observable and limited in number. "At the end of the session, the participants will (be able) to" | For a 40-minute session, expect to cover two or three objectives at most. |
| 2. | Mental Set | An experience, story or information that "opens the attention gates" and gets the audience "leaning in" to what you're doing. Don't forget to answer the question WIIFM? | Should be quick, and should be able to articulate the objective through the mental set. • "Remember when?" • "Did you see that article in last night's news about?" • "How many of you" • "Imagine how it must have felt to" |
| 3. | Content | This is the key content of the session. Direct presentation of information— lecture, video, direct instruction. | Aim for a variety of formats and learning styles in order to keep participants engaged |
| 4. | Check for Understanding | For more basic skills, simpler questions work well. For deeper mastery, have participants relate the skill to their own experience. | A good check allows for 100% participation. |
| 5. | Monitoring and Adjusting | Facilitators are constantly monitoring and making adjustments, based on results of checks for understanding. | Instructional content can include suggestions for alternative ways to make a point. |
| 6. | Clear Instructions for Practice Exercise | Give the "why" we're doing this. Break it into small steps. If there are more than three steps, write down the directions. | May need a quick model, check for understanding, answer questions before going into actual practice. |
| 7. | Modeling | Demonstrate the skill steps in the most realistic context possible under the circumstances. | Often easiest for participants to model a skill in small groups. |
| 8. | Practice Exercise | Pairs, small groups, on paper, in the mirror. | Step 7 was instructions for the practice exercise; step 8 is the practice exercise itself. |
| 9. | Feedback/ Evaluation of the Practice | Don't need to wait for the training evaluation to ask for feedback. | Key phrases are helpful when asking for feedback. |
| 10 | . Transfer | Directly structure how to use this at home or in the field. | Worksheets, templates and next steps work plans facilitate transfer. Participants can review instructional videos to refresh understanding on key concepts and steps. |